



MICROSOFT MATCHING GIFT PROGRAM

Below are the steps you need to follow to complete your matching donation through Microsoft.

1. Go to <http://give>.
2. Place your mouse pointer on "Give Now" and then select **Request a Match**.
3. Type *Mercy Ships* and click **Search**.
4. Click **Add to Cart**.
5. Click **Continue**.
6. Fill out the following fields (IMPORTANT: Please make sure to select **Match With: Product**).
 - Donation - Choose Gift Already Made
 - How did you give? - Choose Cash/Check
 - Enter Amount
 - Date of Gift - Pick a Date
 - Match With - Choose Product
 - Match Amount - Enter Amount
 - Purpose (details) - Enter Product Matching
7. Click **Continue**.
8. Click "I agree with the statement below" and then click **Confirm**.
9. Forward the email you received to corporate.partners@mercyships.org.



SENEGAL TRAVEL INFORMATION: FLIGHTS

Updated: 01/01/2020

BOOKING YOUR FLIGHT

All crew should fly in and out of the international airport in Dakar, Senegal: **Blaise Diagne International Airport**.

Airport codes: IATA: **DSS** / ICAO: **GOBD**

- Our preferred airline is **Brussels Airlines**. However, there are other airlines that may be used as noted below.
- Flights purchased not matching those listed below may need to be re-booked at your own expense.
- **Dental Team** – Please note you should not arrive in Senegal later than **9pm**, as you have farther to travel to the team house off-ship than those going directly to the ship.

ACCEPTABLE FLIGHTS TO & FROM SENEGAL

ARRIVAL:

Acceptable hours for arrival flights are between 0700 and 2200.

- Air France 718
- Brussels Airlines 201
- Emirates 795, 797, 9917
- Ethiopian Airlines 909
 - Iberia 3328
- Royal Air Maroc 503, 505
 - Tunisair 841, 613
- Turkish Airlines 597, 6409

DEPARTURE:

Acceptable hours for departure flights are between 0800 and 0100.

- Air France 719
- Air Senegal 403
- Brussels Airlines 202
- Emirates 795, 797
- Ethiopian Airlines 908
 - Iberia 3329
- Royal Air Maroc 504
- Tap Air Portugal 1480
 - Tunisair 841, 613
- Turkish Airlines 583, 595, 6440, 6507

This may not be an all-inclusive list, but if you are considering booking a flight that is not listed above, please confirm with your Volunteer Coordinator.



SENEGAL TRAVEL INFORMATION: BRUSSELS AIRLINES DISCOUNT

Updated: 01/01/2020



We are happy to be reinstating our discount agreement with Brussels Airlines!

If you book a Brussels Airlines flight using the information below, you could get a substantial discount on your airfare, as well as access to other “perks” like extra baggage allowance and access to the Brussels Airlines lounge at the airport.

WHAT'S INVOLVED

Advantages and conditions – the below applies to humanitarian airfares only.

- *Discounted Cost* - Access to the Global Humanitarian Program: discounted, unrestricted, flexible and refundable fares to and from Dakar via Brussels. You can combine any Brussels Airlines, United, Air Canada, Lufthansa, Swiss or Austrian flight. Currently, there are daily flights between Brussels (BRU) and Dakar (DSS) operated by Brussels Airlines. You fly to/from/via Brussels Airport, a Star Alliance hub in Belgium, the heart of Europe. Smooth 1-stop connections from New York, Washington, Chicago, Toronto, Montréal and hundreds of other cities worldwide.
- *Luggage* - 2X23kg checked luggage and 12kg hand luggage on Brussels Airlines-operated flights.
- *Flexible Tickets* - Date changes are free of charge and subject to availability of the same booking class. The refund fee is 50USD. Additional service fees apply for date changes and refunds.
- *Pay by Credit Card* - Payment by credit card or invoice is possible until 45 days before departure.
- *Frequent Flyer Rewards* - Standard frequent flyer accrual applies (Miles&More/Star Alliance).
- *Lounge Access* - For all journeys departing in the US and Canada (all other journeys are excluded) complimentary lounge access is foreseen in Brussels for your in- and outbound journey. Your travel agent will send you e-vouchers together with your tickets.

For the six participating carriers, this agreement guarantees you the lowest fares with the best flexibility. In line with the Mercy Ships Airline Ticket Refund policy, no standard, non-flexible fares will be offered.



SENEGAL TRAVEL INFORMATION: HOW TO BOOK

Updated: 01/01/2020

Always mention clearly you are with traveling with Mercy Ships!

For complete service and dedicated follow up you can contact Key Travel/Raptim Travel in:

USA:

(for all departures from USA)

ServeTeam1.us@keytravel.com

+1 844 882 3232

CANADA:

(for all departures from Canada)

wecare.na@raptim.org

+1 844 422 6979

NETHERLANDS:

(for all European departures)

Travelteam3.nl@raptim.org

+31 13 532 3115

Alternatively and for European departures only, you can book through the Brussels Airlines Call Center by dialing +32 2 723 2362. Lines are open from Monday to Friday from 9AM until 7PM and on Saturday from 9AM to 5PM (CET). Credit card payment only.

Through all sales channels, transaction and service fees apply. The sooner you book, the cheaper you fly.